

I Semester M.Com. Examination, January/February 2019 (CBCS)

COMMERCE

Paper - 1.6 : Human Resource Management

Time: 3 Hours

Max. Marks: 70

SECTION - A

- Answer any seven sub-questions from the following. Each question carries two marks. (7x2=14)
 - a) What is negative reinforcement?
 - b) Distinguish between incentives and fringe benefits.
 - c) What are the objectives of potential evaluation?
 - d) What is an industrial dispute?
 - e) What is Global Recruitment?
 - f) What is human resource planning?
 - g) Define distress.
 - h) Give the meaning of HRM model.
 - i) What is safety management?
 - j) What are the consequences of pay dissatisfaction?

SECTION - B

Answer any four questions from the following. Each question carries five marks.

 $(4 \times 5 = 20)$

- 2. Discuss various methods of wage fixation adopted in the Indian organizations.
- 3. Write a note on 'Amalgamation of Trade Unions'.
- "Recruitment is a positive process while selection is a negative process."
 Explain.

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- Critically examine labour welfare measures undertaken by the employer and government in India.
- 6. Explain the various steps involved in competency mapping.
 - 7. Explain qualification and duties of safety officer.

SECTION - C

Answer any three questions from the following. Each question carries twelve marks. (3×12=36)

- 8. Discuss the importance of Human Resource Management and explain its functions in detail.
- What are the components of executive compensation package? Give reasons for high executive compensation.
- Explain the provisions of the Industrial Disputes Act relating to voluntary reference of disputes to arbitration.
- Explain the role of Total Quality Management in training and development activities.
- 12. Why is Human Resource Planning strategically relevant for an organisation ? Discuss.